



Accessibility Statement for Girlguiding Norfolk

Girlguiding Norfolk is committed to being an inclusive organisation that is accessible to all girls and young women.

As a charity for all girls we strive to make sure that every girl and young woman is given full access to the opportunities that we offer.

We aim to make sure all members - no matter what their identity or background - feel supported and involved in guiding.

To support our commitment to inclusion, we aim to provide the tools and functionality to ensure our website can be used by as many people as possible.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Girlguiding Norfolk is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of Girlguiding Norfolk. Please let us know if you encounter accessibility barriers on Girlguiding Norfolk:

- E-mail: website@girlguidingnorfolk.org.uk

We try to respond to feedback within 5 days.

Compatibility with browsers and assistive technology

Girlguiding Norfolk is designed to be compatible with the following assistive technologies:

- The website should work on all modern browsers and phones

Technical specifications

Accessibility of Girlguiding Norfolk relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of Girlguiding Norfolk , there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Girlguiding Norfolk:

1. **Focus on navigation with keyboard:** Some areas of the website, in particular the County Shop, may not work well when navigating on a keyboard. If anyone is experiencing difficulties using the site please contact us and describe the issue.
2. **Video links:** Not all videos which are accessed by links on the website have subtitles. We are working to add these.

Assessment approach

Girlguiding Norfolk assessed the accessibility of Girlguiding Norfolk by the following approaches:

- Self-evaluation
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Date

This statement was created on 10th October 2021.